

Did You Know?



The mission of the ESRD Network of New York is to promote health care for all ESRD patients that is safe, effective, efficient, patient-centered, timely and equitable.



- As a person with kidney failure, you have certain **rights** and **responsibilities**. Know what to expect from your health care team and what they can expect from you.
- Every facility is required to have a **grievance procedure** prominently displayed in the patient waiting area. The Network is available to assist you with any problems that cannot be resolved in your unit.
- **Patient Advisory Committee (PAC)** representatives are patients who volunteer their time to represent their unit to the Network, inform patients about the Network, and encourage other patients to get the most out of their treatment. Ask your social worker or nurse supervisor about being a PAC representative.
- We work with providers and facilities on **quality improvement activities** related to vascular access, anemia, iron management, adequacy and nutrition.
- The Network has **printed educational materials** in English and Spanish to inform you of the many aspects of kidney disease.
- Our Web site, www.esrd.ipro.org has plenty of helpful tips and information about managing chronic kidney disease.

We're here for you!

IPRO End Stage Renal Disease
Network of New York

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